

For Complaints and Feedbacks – Please contact us via

Helpline : 600 5 E Care / 600 5 32273 or log a complaint on ecaretpa.com/complaint

Complaints Resolution Process:



The Department of Health (DOH)
Telephone: 00971 2 449 3333
Fax: 00971 2 444 9822
Email: contact@abudhabi.ae
Address:
P.O. Box 5674,
Airport Road, Abu Dhabi, United Arab Emirates

The Insurance Authority
Tel: 00971 2 499 0111
Fax: 00971 2 557 2111
Email: contactus@ia.gov.ae
Address:
P.O. Box 113332,
Aldar HQ, Al Raha Beach, Abu Dhabi,
United Arab Emirates