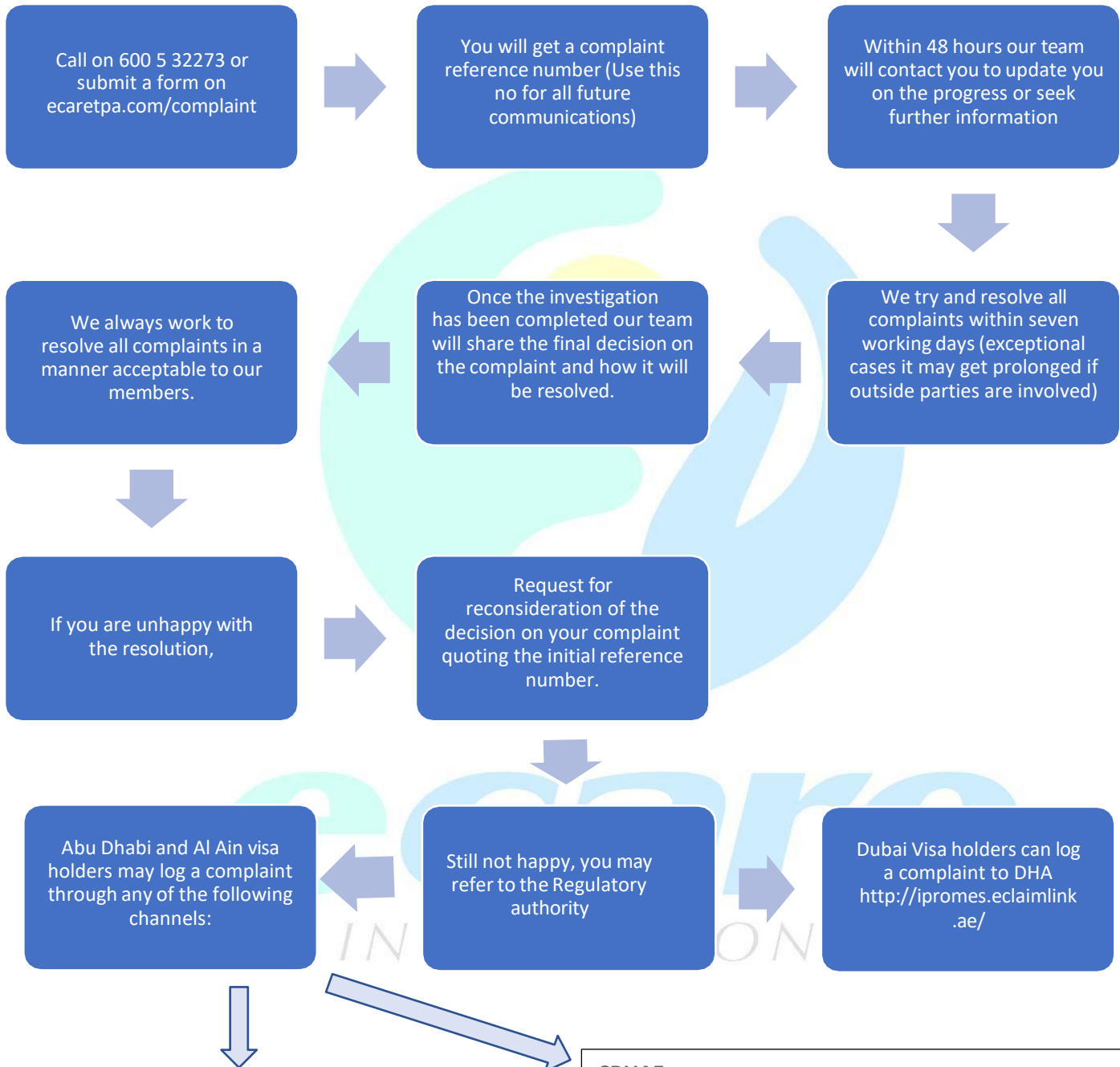


## For Complaints and Feedbacks – Please contact us via

Helpline : 600 5 E Care / 600 5 32273 or log a complaint on [ecaretpa.com/complaint](http://ecaretpa.com/complaint)

### Complaints Resolution Process:



**The Department of Health (DOH)**  
**Telephone:** 00971 2 449 3333  
**Fax:** 00971 2 444 9822  
**Email:** [contact@abudhabi.ae](mailto:contact@abudhabi.ae)  
**Address:**  
P.O. Box 5674,  
Airport Road, Abu Dhabi, United Arab Emirates

#### CBUAE

**Complaints Portal Link:** [www.sanadak.gov.ae](http://www.sanadak.gov.ae)  
**Address:**  
King Abdullah Bin Abdulaziz Al Saud St - Al Bateen -  
W34 - Abu Dhabi - United Arab Emirates  
**Opening Hours**  
Monday to Friday - 7:30am to 2:30pm  
**Mail**  
P.O. Box 854, Abu Dhabi, UAE  
**Tel** [+971 2 691 5555](tel:+97126915555) **Fax** [+971 2 557 2111](tel:+97125572111)